

## **Qatar Airways Moves to Automated Web-based Document Management System Across Entire Airline Group**

***Airline introduces fully-integrated web-based hosting of policies and manuals for real-time access and authoring***

***Qatar Airways and subsidiary companies all using live web documentation management***

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**DOHA, Qatar** – The Qatar Airways Group has gone ‘live’ with a state-of-the-art documentation management system to enable all parts of the business, including the core airline as well as many of its subsidiaries, with the capability to host and share corporate manuals and policies with staff in real-time.

Qatar Airways has implemented AeroDocs software from Arconics, a ViaSat company, to provide a single centralised repository to revise and track all operational and non-operational company manuals and documentation for operational readiness. The ability to create, author, edit and mark all changes in a visible manner over the web enables team members to easily keep abreast of, and be alerted to, relevant procedural modifications as and when they happen.

From a safety and security standpoint, the carrier has been pro-active in following an IOSA recommendation to have documentation managed under “a centralised corporate scheme of document hierarchy” that is accessible, and appropriately communicates and controls procedural updates.

Qatar Airways administrators now have real-time visibility of a highly efficient distribution process, which ensures that devices such as EFBs, laptops and PCs are simultaneously synchronised and all staff have access to the current version of documents. Arconics has integrated AeroDocs into existing Qatar Airways Group systems to minimise the operational overhead, and ensure accuracy of information and consistency across all systems.

Qatar Airways Senior Vice President, Group Safety and Security, Mr. Ashish Jain remarked: “With Qatar Airways’ exponential growth, we invest in technology that will integrate our teams and create efficient platforms that cut across time zones and barriers. With this live corporate documentation management system, the web-based functionality created especially for Qatar Airways, allows us to maintain consistency, regulatory compliance and quality control in a manner that is in line with our business growth plans.”

The corporate document management system can house documents uploaded by any of the airline’s headquarter and outstation offices, which means a document can be created and uploaded in London and reviewed by stakeholders in Doha, Tokyo and Moscow simultaneously – anytime, anywhere.

Furthermore, the system allows authors to collaborate more easily with best-in-class web-based editing functionality and document owners and regulators can manage and approve new revisions seamlessly. With the AeroDocs system, corporate policies and manuals can be viewed from mobile devices and configured for defined user groups too.



The accessibility of the web-based hosting system allows Qatar Airways to equip its staff with regular updates and ease of access to review essential corporate manuals and provides the tools to establish a routine regulatory compliance programme. Qatar Airways employees will be further trained on the system via an innovative digital learning module blended with brief instructor led workshops.

Arconics Chief Executive Officer, Mr. Niall O'Sullivan, remarked: "Success in safety and compliance depends on shared knowledge that is communicated via an airline's documentation. By enabling subject matter experts to collaborate more effectively and providing real-time tracking and management of the publication and distribution process, we strengthen safety and compliance across the enterprise.

"One of the most satisfying elements of this successful deployment of AeroDocs has been the high level of collaboration between the Qatar Airways project team and the project managers and developers at Arconics. By working closely together, we have built a system that will keep Qatar Airways at the leading edge of safety and compliance for many years to come."

-Ends-

**About Qatar Airways:**

Qatar Airways, the national carrier of the State of Qatar, is one of the fastest growing airlines operating one of the youngest fleets in the world. Now in its 19th year of operations, Qatar Airways has a modern fleet of 191 aircraft flying to more than 150 key business and leisure destinations across six continents.

A multiple award-winning airline, Qatar Airways was awarded World's Best Business Class; Best Business Class Airline Lounge and Best Airline Staff Service in the Middle East at the prestigious 2016 World Airline Awards managed by international air transport rating organisation Skytrax.

Qatar Airways is a member of the **oneworld** global alliance. The award-winning alliance was named the World's Best Airline Alliance 2015 by Skytrax for the third year running. Qatar Airways was the first Gulf carrier to join global airline alliance, **oneworld**, enabling its passengers to benefit from more than 1,000 airports in more than 150 countries, with 14,250 daily departures.

Oryx One, Qatar Airways' inflight entertainment system offers passengers up to 3,000 entertainment options from the latest blockbuster movies, TV box sets, music, games and much more. Passengers flying on Qatar Airways flights served by its B787, A350, A380, A319 as well as select A320 and A330 aircraft can also stay in touch with their friends and family around the world by using the award-winning airline's on-board Wi-Fi and GSM service.

Qatar Airways is one of the world's leaders in sponsoring global sporting events, including the strategic team sponsorships of FC Barcelona and Al-Ahli Saudi Arabia FC. Qatar Airways' strategy reflects the values of sports as a means of bringing people together, something at the core of the airline's own brand message - Going Places Together.

Qatar Airways Cargo, the world's third largest cargo carrier, serves more than 50 exclusive freighter destinations worldwide via its Doha hub and also delivers freight to more than 150 key business and leisure destinations globally on 191 aircraft. The Qatar Airways Cargo fleet now includes eight Airbus 330Fs, 11 Boeing 777 freighters and two Boeing 747 freighters.

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For Qatar Airways corporate images, please click here: <http://www.qatarairways.com/corporateimages>

**About Arconics:**

Arconics, a ViaSat company, is a provider of enterprise software and mobile applications for aircraft operators. The Company's mission is to help operators reduce costs, improve efficiency and ensure compliance with regulatory obligations. The Company's products include the market-leading AeroDocs platform for document management and electronic flight bag (EFB), CloudStore, a wireless in-flight entertainment (IFE) platform and PaxApp, a cabin management solution. The Arconics connected aircraft software platform connects flight crew, cabin crew and passenger devices, delivers easy access to aircraft data, makes app deployment much faster and easier, and enables real-time data-sharing with flight operations via a satellite communications link. Arconics, registered as Aerodocs Limited, is headquartered in Dublin, Ireland.

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